

TREASURE

Volunteering *at* Treasure Stokes Croft



Why we need you

Treasure Stokes Croft is a boutique charity shop and creative community hub raising funds for the local area. We're looking for enthusiastic women to be shop assistants, ensuring our customers receive the best possible service. We like to think of our volunteers as our very own Little Gems!

Who we support

We're looking exclusively for female volunteers because our vision is to create a safe space to be able to welcome and befriend vulnerable women in the area. In early 2017, we will be launching a social enterprise that runs craft workshops for women only, where we create products to sell into the shop.

What skills do you need?

You will have good communication and interpersonal skills and the ability to get along with people and work as part of a small team. Basic numeracy skills will also be of benefit.

What will you be doing?

- Talking to customers and making them feel welcome in the shop.
- Advising and helping people as they shop.
- Sorting through donations.
- Steaming clothing, putting items out in appropriate places.
- Operating the till and dealing with various types of payment.
- Answering customer enquiries.
- Keeping an eye on the security of the shop.

What support will we give you?

We will provide the training you need to feel confident in the role. The shop manager will be available to give advice and assist you, as well as other experienced volunteers in the team.

What benefits do you get?

- The chance to make a difference to the lives of others.
- Learning new skills and gaining retail experience.
- The enjoyment of meeting new people and being part of a team.
- 25% off any purchases from the shop (excluding consignment items).